

Summary Report

12 June 2020 - 18 April 2023

Speak Up, Oxford!

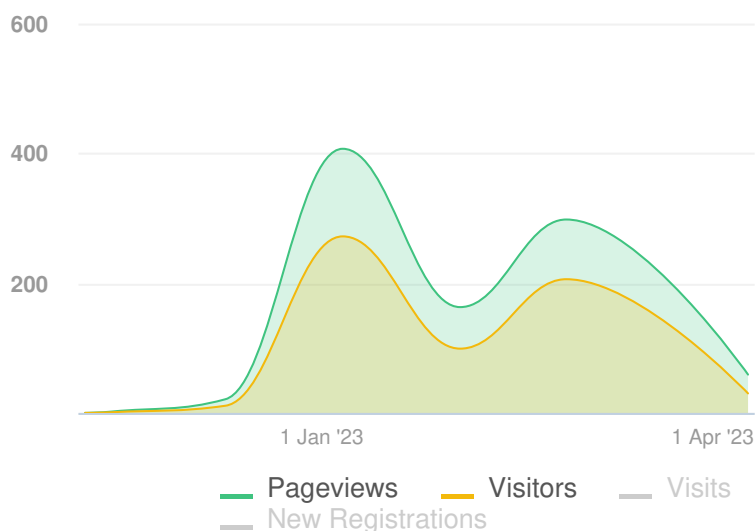
PROJECTS SELECTED: 1

Backflow Prevention Program

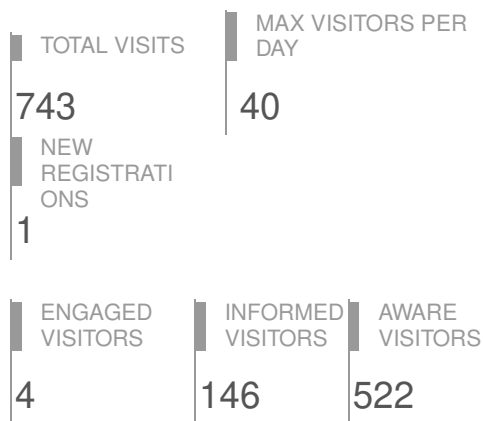
FULL LIST AT THE END OF THE REPORT



Visitors Summary



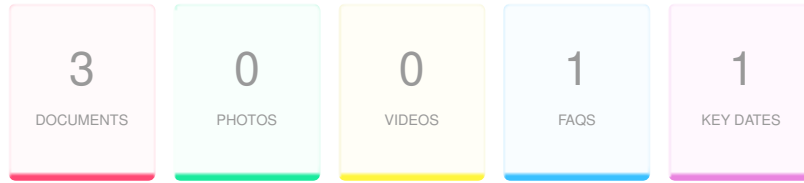
Highlights



PARTICIPANT SUMMARY

ENGAGED	4 ENGAGED PARTICIPANTS			(%)
INFORMED	Registered	Unverified	Anonymous	
	Contributed on Forums	0	0	0
	Participated in Surveys	0	0	0
	Contributed to Newsfeeds	0	0	0
AWARE	Participated in Quick Polls	0	0	0
	Posted on Guestbooks	0	0	0
	Contributed to Stories	0	0	0
	Asked Questions	1	3	0
	Placed Pins on Places	0	0	0
	Contributed to Ideas	0	0	0
	<i>* A single engaged participant can perform multiple actions</i>			<i>* Calculated as a percentage of total visits to the Project</i>
				Backflow Prevention Program 4 (0.8%)
ENGAGED	146 INFORMED PARTICIPANTS			(%)
INFORMED	Participants			
	Viewed a video	0		
	Viewed a photo	0		
	Downloaded a document	132		
AWARE	Visited the Key Dates page	5		
	Visited an FAQ list Page	10		
	Visited Instagram Page	0		
	Visited Multiple Project Pages	48		
	Contributed to a tool (engaged)	4		
	<i>* A single informed participant can perform multiple actions</i>			<i>* Calculated as a percentage of total visits to the Project</i>
				Backflow Prevention Program 146 (28.0%)
ENGAGED	522 AWARE PARTICIPANTS			
INFORMED	Participants			
	Visited at least one Page	522		
AWARE				Backflow Prevention Program 522
	<i>* Aware user could have also performed an Informed or Engaged Action</i>			<i>* Total list of unique visitors to the project</i>

INFORMATION WIDGET SUMMARY



DOCUMENTS	
3	Documents
132	Visitors
240	Downloads

TOP 3 DOCUMENTS BASED ON DOWNLOADS		
215 Downloads	23 Downloads	2 Downloads
PW 2022-35 Draft Backflow Prevention By-law.pdf	Notice of Public Consultation Centre	deleted_document

FAQS	
1	Faqs
10	Visitors
11	Views

TOP 3 FAQS BASED ON VIEWS	
11 Views	
Backflow Prevention Program	

KEY DATES	
1	Key Dates
5	Visitors
5	Views

TOP 3 KEY DATES BASED ON VIEWS	
5 Views	
Backflow Prevention Program	

TRAFFIC SOURCES OVERVIEW

REFERRER URL	Visits
www.google.com	124
m.facebook.com	21
www.google.ca	15
www.oxfordcounty.ca	8
ghd-app-cac-p-town-of-tillsonburg-12584687.azurewebsites.net	7
intranet4.oxfordcounty.local	4
t.co	4
android-app	3
www.bing.com	3
l.instagram.com	2
lm.facebook.com	1
tillsonburg.ca	1
us12.campaign-archive.com	1
www.google.co.in	1

QANDA

Questions and Comments

Visitors 6	Contributors 4	CONTRIBUTIONS 5
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Q

Name redacted

08 January 23

Who would be the selected multi-residential and what determines a higher risk industrial or commercial or institutional property -

A

Publicly Answered

Under Ontario Building Code (OBC), new multi-residential units are required to have backflow prevention devices. However, the OBC excludes multi-residential units that are three (3) or fewer floors and do not exceed 600 square meters. The current draft of the By-law defines "multi-residential" as having all dwelling units designed or intended for use as a residence or household in excess of three (3) stories or higher. The proposed By-law would require multi-residential units to have premise isolation devices.

Q

Name redacted

08 January 23

I am also curious if there is a type of preferred device that has the coatings or material that will lessen the chances of malfunction in the more aggressive water systems like Ingersoll.

A

Publicly Answered

The type of device required is dependent on the overall hazard classification of the property which is defined by the Canadian Standards Association B64 series standards.

QANDA

Questions and Comments

Q

Name redacted

16 January 23

Good afternoon My question may be redundant but does this mean that the yearly test done by the city works, which is free, will now have to be completed by our business at a cost if this Program is implemented?

A

Publicly Answered

One of the objectives of the Backflow Prevention Program (BPP) is to ensure that all Oxford County drinking water systems are protected from backflow events under the same By-law with the same method for cost recovery. The County is exploring various financial models for the program. One method being considered is a user-pays model in which businesses or property owners who are required to have backflow devices installed and tested would be responsible for the cost of those services and relieve the program costs from the ratepayer. This cost recovery method is typical of programs run at neighbouring municipalities and would be explored during the implementation and planning once the draft By-law is approved.

Q

Name redacted

30 January 23

Do some residence in the county already have check valves? I installed an expansion tank as we were getting unusually high pressure on our fridge water spout. Typically if there were no check valve that pressure from the hot water heater would be absorbed by the city supply. Does this make sense. Since we've installed the expansion tank the issue no longer exists.

A

Privately Answered

Correct, some residents in the County may already have check valves. For example: in the early 1990s, Woodstock implemented a backflow program which included residential dual check valve installations in new homes. This could cause issues with thermal expansion depending on plumbing configurations and set back from the water heater. However, the proposed Backflow Prevention Program will only impact industrial, commercial, institutional, and some multi-residential properties based on the risk they pose to the municipal drinking water system.

QANDA

Questions and Comments

Q

Name redacted

22 March 23

I would like to register as a tester, please advise on how to register

A

Privately Answered

Thank you for your question about the Backflow Prevention Program. For registration, please send an email to backflow@oxfordcounty.ca with your contact information so that we can add you to our mailing list for registration updates.