

Oxford HART Hub

*Where every door leads to the right support in
your recovery journey*

The Urgency of Now



131 individuals actively seeking housing



WH's Emergency Department visits by individuals identifying as homeless have tripled. Tillsonburg and Ingersoll have quadrupled



Opioid-related visits have surpassed the provincial average



Long wait times for critical services, including:

- Psychiatry – 10 months
- Mental Health & Addictions Therapy – 6 months
- Supportive Housing – 5 years
- Transitional Housing – 2 years



We need a system that meets people where they are, **removes barriers**, and provides **real solutions**. That's what the **Oxford HART Hub** is designed to do.

Building the Vision

- The Oxford HART Hub is comprised of 16 different community partners
- The Oxford HART Hub model of care prioritizes person-centred, evidence-based approaches that provide seamless transitions between housing, health, and social services
- Strong collaborative partnerships will address immediate needs and long-term support
- Integrated pathways also support the “no wrong door” approach to care



Oxford HART Hub Model of Care



- No matter where the client accesses the Hub, they will be greeted by a warm, friendly face.
- A mobile Community Outreach Team of navigators will support the individual through the whole continuum of care.



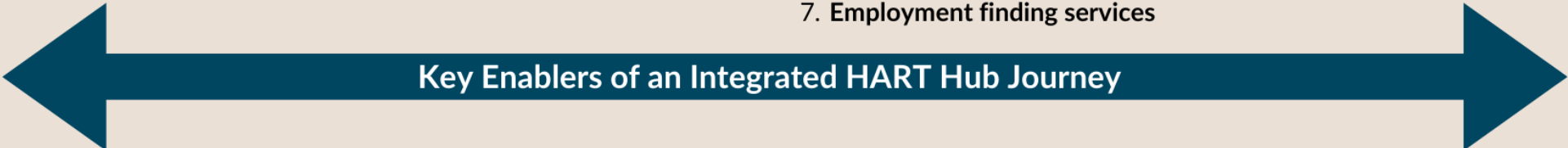
- Through emergency shelters and the Mobile Health and Outreach Team, clients' immediate needs will be met (food, warm shower, access to Primary Care).
- This helps to ready them for treatment focused services.



- A client will receive support through integrated mobile care pathways or on-site at the Oxford Wellness Centre. These could include:
 1. Housing Intake Team
 2. Mental health and addiction services
 3. Referral pathway to community supports
 4. Primary Care
 5. Shelter or transitional beds
 6. Case management for social assistance
 7. Employment finding services



- Clients in need of long-term services and support can access a range of stability resources, including dedicated programs like bed-based addiction services and supportive housing. These services provide the essential support needed to help clients maintain stability and avoid “a revolving door” of service.



Community Navigators & Street Outreach

Standard Assessments & Acuity Screeners

Supportive Housing


Personalized Care Plans

Digital Health


Access to Primary Care/Mobile Health Team



The Oxford County Wellness Centre

 Centrally located: Accessible to those in need, close to local transportation

 Proximity to Support Services: In close proximity to **existing** health, social and human services, creating a low-barrier continuum of care

 Existing Infrastructure: Allows for effective repurposing, minimizing delays in launching much-needed services

Breaking the Cycle ***Building a Stronger Community***

- Woodstock City Council amended the performance requirement for 16 Graham Street to align with our proposed use as a Wellness Centre
- Addiction and mental health struggles don't have just one face. Without action, the cycle continues, impacting future generations
- We have an opportunity to intervene early, to provide support before lives unravel



Questions?