

**May 13, 2022**

**MEMORANDUM TO:** Municipal Chief Administrative Officers

**SUBJECT:** Conclusion of COVID-19 Enforcement Support Line

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I would like to take the opportunity to acknowledge the collective efforts of our partners, who have worked relentlessly over the course of the COVID-19 pandemic.


On March 31, 2020, the Ministry of the Solicitor General established the toll-free COVID-19 Enforcement Support Line and ministry email account to provide support to law enforcement personnel regarding the enforcement of emergency orders under the *Emergency Management and Civil Protection Act* (EMCPA), as well as the *Reopening Ontario (A Flexible Response to COVID-19) Act, 2020* (ROA), which was proclaimed into force on July 24, 2020. The dedicated line was only made available to police officers and other enforcement personnel who are designated as provincial offences officers for the purpose of enforcing orders under the EMCPA and ROA.

The Ontario government, in consultation with the Chief Medical Officer of Health, has cautiously and gradually eased public health and workplace safety measures. Effective April 27, 2022, all remaining measures, directives and orders ended with the exception of the masking and face covering requirements that will remain in place in certain settings under a Class Order made pursuant to Section 22 under Section 77.1 of the *Health Protection and Promotion Act* until June 11, 2022, unless extended or revoked.

As such, I am writing to advise that, effective immediately, the Ministry of the Solicitor General will discontinue the COVID-19 Enforcement Support Line and ministry email account in alignment with the expiry of orders under the EMCPA and ROA. In addition, the ministry will also be winding down province-wide reporting on enforcement of the EMCPA and ROA, in response to COVID-19.

Thank you once again for your continued support and collaboration during this challenging time.

Sincerely,



Richard Stubbings  
Assistant Deputy Minister  
Public Safety Division